



## DIPLOMA IN HOSPITALITY MANAGEMENT

10 months training program

OLYMPIA HOTEL - ALBORAYA - VALENCIA

Spain needs to meet the needs of the more than 80 million tourists who come to our country each year. The hospitality concept has burst into the tourism sector with great force. Customers are no longer just looking for a few simple vacation days, they want the full experience. A professional who explains to clients what is the best way to enjoy their vacation stay.

- Students will learn about the management models of the main tourist establishments in Spain
- Students will master the basic techniques in the management of a hotel reception
- Student will develop customer care and service skills



## TRAINING PROGRAM

### PERIOD 1: SPANISH LANGUAGE STUDIES

- Hospitality expressions, Grammar and Vocabulary, and Spanish Culture.

### PERIOD 2: HOSPITALITY STUDIES (english lessons)

- Spanish tourist accommodation
- Processing of hotel reservations

### PERIOD 3: INTERNSHIPS IN HOTELS AND RESTAURANTS

- During the internship, accommodation included, bonus of 300 euros per month as study aid, and free meals

### PERIOD 4: HOSPITALITY STUDIES (english lessons)

- Preparation and assembly of events
- Customer service techniques

950 Hrs

FACE TO FACE STUDIES

STUDY FEES, TAXES INCLUDED

ACCOMMODATION (JUST IN CASE)

5.000,00 €

consult

Obtaining the title of DIPLOMA in Hospitality Management awarded by Hotel Escuela Ecotur and Labour Ministry. The student can re-enroll for a second year in Spain if he wishes (please consult)